



Frequently Asked Questions

How many images will we receive for our wedding?

Our most popular package includes eight hours of coverage and a guaranteed minimum of 600 photos.

Are the images that we receive edited?

Yes! We only ever send edited photos. When you buy a cake you expect it to be iced, right?

Do we own the copyright?

Eastbrook Photography LLC will own the copyright of the images. However, you do have the right to print and use your images whenever and wherever you'd like.

Will you send us the RAW image files?

Unfortunately no. We ask that you trust us to deliver your images in the same quality and style you hired us for.

Can we post our images on social media?

Please do! We'd love if you would credit Eastbrook Photography so your friends and family can find us.

Are the images we receive in our gallery high resolution?

Of course! We love large prints!

Can we print our own images?

Yes! If you're interested in larger prints we suggest you order them through your wedding gallery. We work with professional photo labs that make sure you'll be receiving the best quality images that won't fade over time.

What happens in an emergency if you can't be there?

Don't worry about a thing! We will always make sure there are two excellent photographers at your wedding.

What kind of equipment do you use and what happens if it breaks?

We use all top of the line gear and we bring redundant back ups so every moment of your day will be covered no matter what.

How long does it take to get our images back?

It can take up to six weeks after your wedding for us to edit and upload your images. However, we do like to send you a "sneak peek" on social media within 48 hours of your day.

Do you offer wedding albums?

No. We like to focus our time on the photos themselves and let professional designers work their magic on albums. We can certainly recommend some of our favorite album companies.

Are there any hidden costs?

The only extra costs that might come up are gas/lodging for weddings 50 miles or more from Charlottesville, as well as a meal for each photographer for every six hours we're working. Other than that we do charge for special editing requests. Special holiday and out of state rates may apply as well.

Are we able to customize our package?

You can always add an engagement or bridal session as well as an extra hour of coverage onto your wedding day.

How long is the engagement session?

We like to have fun at our engagement sessions and we usually go until everyone agrees we have enough. That typically ends up being between one to two hours, but could be more depending on how many outfit or location changes you'd like to do.

Can we shoot our engagement session on the weekend?

From May through October we try not to book engagement sessions on weekends.

How far will you travel for the engagement session?

We travel up to 25 miles from Charlottesville for engagement sessions.

How do we book you?

After we've spoken either in person or over the phone we will send you a contract. Once we receive your deposit and signed contract, we will officially save your date.

How do the payments work?

The final balance is due any time up to two weeks before your date. This is so that you don't have to worry about money on your wedding day. We accept checks made out to "Eastbrook Photography".

What do we do if it rains on our wedding day?

If it rains then we'll get a little wet and still take beautiful pictures of your day. Rest assured we bring plenty of lighting gear in case everything gets moved indoors.

Do we get all the pictures you take on the wedding/engagement day?

No. This is where you have to trust that we are giving you all of the best photos from the day. Besides, the photos we don't send you are often repeats or just didn't reach our high standard of quality.

If you have any other questions or would like to set up a meeting please shoot us an email!